# MXM SERIES INSTRUCTION MANUAL



## SAFETY PRECAUTIONS

- Please read the manual before using the scale.
- The scale has been pre-calibrated during the production, ONLY calibrate it if the scale is not accurate.
- Place the scale on a solid level of the surface, such as tiles or laminate flooring.
- Do not place the scale on a soft, wet or slippery floor.
- The scale contains delicate, high-precision parts. Avoid extremes in temperature, humidity, direct sunlight, moisture and dust.
- Do not put wet item on the scale and keep the scale dry.
- Step on the center portion of the scale gently.
- Do not step on the display.

# Installing(or Replacing) Batteries

- 1. Remove the battery cover on the bottom of the scale by gently pushing on the hook and lifting the cover back.
- Install 2 new AAA batteries with the positive (+) and negative (-) terminals properly aligned with the corresponding symbols in the battery compartment.
- 3. Place the battery cover by sliding it into the compartment and gently pressing into the place.

# **Error Codes**

OL: OL means scale overload.

Trouble shooting: Take away the overload objects and make sure that do not place objects on the platform that exceeds its capacity.

Err-2: Err-2 means scale is not able to return to Zero.

Trouble shooting: Check if the scale is placed in a stable environment or not. If yes, try to recalibrate the scale. If it still does not work, please contact after-sales service. Most likely it is because something is wrong with the connection between your indicator and load cell.

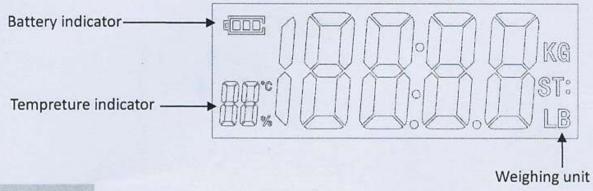
Err-5: Err-5 means scale is not stable.

#### Troubleshooting:

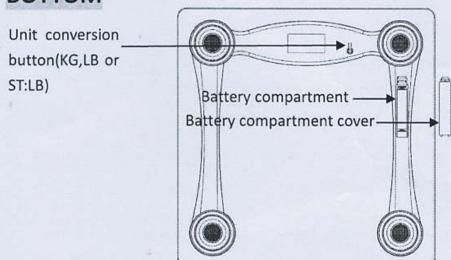
- 1. Please place the scale in a flat, clean and stable surface. No strong wind, no electromagnetic interference. Then check the platter to see if it is well attached to the scale main body. Most of the Err-5 were because the platform hit the scale's main body that makes the inner code not stable.
- 2. If it is still not work. Please consider to recalibrate the scale. If recalibrate still not work, it might because the main board bonding problem or load cell problem that user cannot fix by themselves. Contact after-sales service to obtain more information.

**Err-C:** Err-c means failure to place calibration weights on the scale during calibration or the AD value is too low.

## PARTS DESCRIPTION



# **BOTTOM**



# **SPECIFICATIONS**

Model number	Capacity	Division
MXM-180kg	180kg	0~100kg×0.05kg, 100~180kg×0.1kg
Unit	lb, kg, st:lb	
Platter / Tray	11.8 x 11.8 in(300×300mm)	
Display size	2.4x0.9in(62×23mm)	
Operating Temperature	Optimum:	62-90°F (15-30°C)
Power source	2×AAA Batteries	